

WESTAIR Warranty

WESTAIR™ Console / Split Console WARRANTY

THIS WARRANTY IS EXTENDED TO THE PRODUCT USED FOR THE PURPOSES OF AIRCONDITIONING APPLICATIONS ONLY! FURTHERMORE, THIS WARRANTY IS ISSUED ONLY FOR COMBINED SYSTEMS IN CASES WHERE ONLY AN INDOOR OR OUTDOOR UNIT IS PURCHASED. NO WARRANTY IS AVAILABLE – UNLESS MANUFACTURING DEFECTS HAVE BEEN DETECTED BEFOREHAND.



DATE OF PURCHASE: _____

INVOICE NO: _____

CONSOLE MODEL: _____

UNIT SERIAL NO: _____

CONDITIONS & LIMITATIONS

1. This agreement sets out the entire Agreement between WP Manufacturers (Pty) Ltd and the Installing Company. This arrangement cannot be changed without written approval from WP Manufactures (Pty) Ltd. Any representations or promises made by other parties do not form part of this Agreement.
2. This Agreement is automatically cancelled in the event that financial obligations are not being met by the Installing Company or should the Installing Company discontinue trading for whatever reason.
3. WP Manufacturers (Pty) Ltd reserves the right to select the service to perform any repairs called for under this Agreement.
4. Any material and/or work beyond that covered by the terms of this Agreement will be furnished at the expense of the Installing Company.
5. WP Manufacturers (Pty) Ltd will not be responsible for any loss or damage resulting from any delay in tendering repairs and in no event accepts liability for accidental or consequential damages.
6. All equipment must be installed by an installer who has been approved by WP Manufacturers (Pty) Ltd.

WHAT IS COVERED

This Warranty is extended by WP Manufacturers (Pty) Ltd to the original purchaser only and is not transferable. This applies to all products that have been installed in Botswana, Malawi, South Africa, Mauritius, Swaziland, Seychelles, Lesotho, Angola, Mozambique, Kenya, Tanzania, Zambia, Namibia or Zimbabwe. If any part of either the indoor or outdoor unit should fail because of a manufacturing defect within twelve months from date of original invoice/purchase, the manufacturer will replace – supply only, without charge, the required part, subject to the faulty part being returned in full!

COMPRESSOR REPLACEMENT

In the event of compressor failure, a replacement compressor will be supplied or sent by courier (at installers cost) to the office of the Installing Company. A charge will be raised for the compressor along with its delivery charges. The responsibility will be for the Installing Company to return the faulty compressor together with capacitor to WP Manufacturers (Pty) Ltd in Germiston South Africa. The faulty compressor will be sent away to a third party or agent that represents this compressor in South Africa to determine the cause of its failure! If it is established that the compressor failed as a result of a manufacturing defect or mechanical failure, a credit will be passed on the invoice that was raised and paid for. If it is established that the compressor failed as a result of faulty installation procedures then the invoice raised, is payable!

WHAT IS NOT COVERED

1. Transportation, related service labour costs, diagnosis calls, refrigerant and related items.
2. Air filters, drain lines, refrigerant lines and any equipment which was not installed during the manufacture of the product.
3. Malfunctions in equipment resulting from fire, lightning, water or improper power voltage/spiking.
4. Equipment that has been changed by the Installing Company to suit certain customer requirements.
5. Replacement of fuses, resetting of circuit breakers, or problems arising as a result of bridging out fusible link or safeties on the heater or unit.
6. Failure due to corrosion or breakage of equipment.
7. Improper installation or incorrectly sized systems.
8. Repairs as a result of routine maintenance not being performed regularly.

EQUIPMENT OWNERS' RESPONSIBILITY

It is the responsibility of the equipment owner that filters are cleaned weekly and that all routine maintenance/service contracts is done both the indoor and outdoor unit on a regular basis and to the full factory specifications and prove of this is kept during the full warranty period!

WARRANTOR: WP MANUFACTURERS (Pty) Ltd

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